



Government of West Bengal
Home & Hill Affairs Department
Public Grievance Cell
Nabanna, 325, Sarat Chatterjee Road, Howrah – 711 102

NOTIFICATION

No. 156 – P (PG)/2P (RTPSA)-02/22

Dated, Howrah, the 21st October, 2022.

In exercise of the power conferred by sub-section (2) of section 3 of the West Bengal Right to Public Services Act, 2013, the Governor is pleased to notify the following service along with the stipulated time limit for rendering the service, the Designated Officer responsible for providing the service, the Appellate Officer and the Reviewing Officer as appended below, for the purpose of time bound resolution of grievances of the applicants raised through Online Single Window Portal for citizens.

Service	Designated officer and stipulated time limit	Appellate Officer & Stipulated Time limit	Reviewing Officer & Stipulated Time limit
Resolution of grievances of the applicants related to Online Single Window Portal for citizens. Service Name: 1. Domicile Certificate	Deputy Secretary 15 (fifteen) days from the date of receiving details from the applicants	Special Secretary 30 (thirty) days	Secretary / Senior Special Secretary 30 (thirty) days

This Notification shall come into force on and from the date of publication in *The Official Gazette*.

By order the Governor

Sd/- Amitabha Sengupta

Special Secretary to the Government of West Bengal

No. 156/1(24)-P(PG)/2P(RTPSA)-02/22

Dated, Howrah, the 21st October, 2022

Copy to:

1. Shri/Smt., Secretary/
Sr. Special Secretary/Special Secretary, Home & Hill Affairs Department, Nabanna / Writers'
Buildings.
2. Shri/Smt....., Deputy Secretary,
Home & Hill Affairs Department, Nabanna / Writers' Buildings.
3. The Chief Commissioner, The West Bengal Right to Public Service Commission, Kreta Suraksha
Bhawan, 4th Floor, 11A, Mirza Ghalib Street, Kolkata – 700 087.
4. The Managing Director, Saraswaty Press Ltd. 11, B. T, Road, Kolkata – 700 056. – you are
requested to kindly arrange for publishing the Notification in the Kolkata Gazette (Extraordinary) in
15 numbers of copies and send the same to this Department at the earliest.
5. Sr. PS to the Chief Secretary to the Government of West Bengal.
6. Sr. Ps to the Additional Chief Secretary, Home & Hill Affairs Department.


Deputy Secretary to the Government of West Bengal

o/c